

**CALLS HANDLED FOR COMMITTEE OF TECHNIKON PRINCIPALS BY : 'ICT SERVICES  
GARANKUWA','ICT SERVICES SOSHANGUVE','ICT SERVICES PRETORIA'**

MONTH	# OF CALLS LOGGED	RESPOND IN TIME			RESOLVED IN TIME		
		YES	NO	%	YES	NO	%
ICT SERVICES PRETORIA							
FEBRUARY 2006	2	2	0	100.00%	2	0	100.00%
MARCH 2006	2	2	0	100.00%	2	0	100.00%
TOTAL FOR : ICT SERVICES PRETORIA	4	4	0	100.00 %	4	0	100.00%

MONTH	# OF CALLS LOGGED	RESPOND IN TIME			RESOLVED IN TIME		
		YES	NO	%	YES	NO	%
GRAND TOTAL	4	4	0	100.00%	4	0	100.00%